

# What is worth knowing about hotel services in Krakow

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Practical information for the owners of facilities other than: hotels, motels, guest houses, camping sites, cruise houses, youth hostels and shelters.

Do you provide accommodation services? (popularly known as short-term tourist rentals)

#### **REMEMBER:**

- The Mayor of the City of Krakow holds records<sup>1</sup> of objects providing hotel services (the so-called non-categorized) that are not hotel facilities (other than: hotels, motels, guest houses, camping sites, camping houses, youth hostels or shelters) or campsites in the Municipality of Krakow art. 38 par. 3 of the Act<sup>2</sup> of 29 August 1997 on hotel services and tour guide services and tourist guides (consolidated text, Journal of Laws of 2019, item 238).
- Before commencing such services, in accordance with art. 39 of the Act<sup>2</sup>, the entrepreneur is **obliged to enter such an accommodation facility** to the register<sup>1</sup>.
- The entry into the register is made at the entrepreneur's request.
- A facility entered in accordance with the applicable regulations must meet construction, sanitary and fire-fighting requirements
- Full information on the terms of providing hotel services in non-categorized facilities and the entry of such facilities providing hotel services (application for entry) is posted on the following websites:

#### www.bip.krakow.pl

- submit an application / tourism and sport

• The entry into the register<sup>1</sup> is not subject to tax fees.

#### **ATTENTION:**

The provision of hotel services in a non-categorized facility (e.g. a hostel, an apartment, guest rooms), not entered into the register<sup>1</sup> is punishable with criminal penalties in accordance with the Code of Misdemeanors.

### **ENTREPRENEUR!**

Ask your guests to respect residents comfort of living.

All information regarding the entry in the register<sup>1</sup> can be obtained from the Tourism Department of the City of Krakow: 3-4 pl. Wszystkich Świętych, telephone number: 12 616 17 30, 12 616 60 70, 12 616 12 76, e-mail: kon@um.krakow.pl.



## Magdalena Brzostowska

<sup>1</sup>The registry of the facilities providing hotel services which are not hotel facilities, and campsites in the Municipality of Krakow.

<sup>2</sup>Act of 29 August 1997 on hotel services and tour guide services and tourist guides (consolidated text, Journal of Laws of 2019, item 238).

\* Hotel services - short-term, generally available renting of houses, flats, rooms, beds, as well as places for setting tents or caravans and providing related services within the facility

Attachments:

brochure