



Important telephone numbers

2017-11-14

Country code for calling Poland +48

Emergency numbers [112](#) is your life-saving number!

[112](#) is the European emergency phone number, available everywhere in the EU, free of charge. You can call [112](#) from fixed and mobile phones to contact any emergency service: an ambulance, the fire brigade or the police. In Poland [112](#) calls are answered by the Fire Brigade and Police.

www.112.gov.pl

Ambulance Service [999](#)

Fire Brigade [998](#)

Police [997](#)

Municipal Police [986](#)

Electricity Emergencies [991](#)

Gas Emergencies [992](#)

District Heating Emergencies [993](#)

Water and Wastewater Emergencies [994](#)

Municipal Transport Emergencies [995](#)

Emergency Line (for foreigners only in the summer season): [+48 608 599 999](#),
[+48 800 200 300](#)

Tourist Helpline – provides tourist information as well as aid in emergencies, e.g. connected to lost documents, finding urgent medical treatment, road assistance, etc.
[+48 222 787 777](#), [+48 608 599 999](#)

Medical Services:

Accident and Emergency Wards (SOR): www.kpr.med.pl 24/7 medical information:
[+48 12 6612 240](#)

Miscellanea:

Telekomunikacja Polska Phone Directory Service [+48 118 913](#)

Telekomunikacja Polska International Phone Directory Service [+48 118 912](#)

Kraków Municipal Transport Company emergency number [+48 12 192 85](#)

Kraków Municipal Transport Company – enquiries about buses and trams: [+48 12 191 50](#)

Electricity Emergencies: [+48 12 261 21 11](#)

Electricity Emergencies: Kraków Krowdrza district: [+48 12 633 06 97](#)

Electricity Emergencies: Kraków Nowa Huta district: [+48 12 644 12 10](#)

Electricity Emergencies: Kraków Podgórze district: [+48 12 656 21 55](#)

Electricity Emergencies: Kraków Śródmieście (city centre) district: [+48 12 421 27 49](#), [+48 12 261 24 54](#)



**Magiczny
Kraków**

Water and Wastewater Emergencies: Kraków Nowa Huta district: [**+48 12 648 28 61**](tel:+48126482861)

Water and Wastewater Emergencies: Kraków Śródmieście (city centre) district: [**+48 12 422 92 05**](tel:+48124229205)

Water Emergencies: Kraków Podgórze district: [**+48 12 655 53 98**](tel:+48126555398)

Municipal Lost Property Office: [**+48 12 616 57 13**](tel:+48126165713)